

We're excited to announce that we've partnered with Uber for Business for your ride and meal needs. By joining, you gain access to features built for business travelers of NBCU and, starting December 1 2025, you'll receive a 2% discount applied to on-demand rides and 5% applied to reserved rides*.

HOW THIS BENEFITS YOU:

- **\$20 Uber voucher:** receive a \$20 Uber voucher** to use on your next personal ride or meal after you successfully activate your business profile (expires December 13, 2025)
- **Personal Rewards:** Earn points with Marriott Bonvoy^{TM***} OR 2x Delta SkyMiles^{****} with qualifying business rides and meals. See below for the full list of global perks you can receive through this partnership.
- **Simplified Expensing:** no longer need to upload receipts, they will now be uploaded automatically to Concur
- **Elevated Support:** Access to 24/7 premium business support at business-support@Uber.com.

If you haven't joined, please follow the steps below and activate your business account.

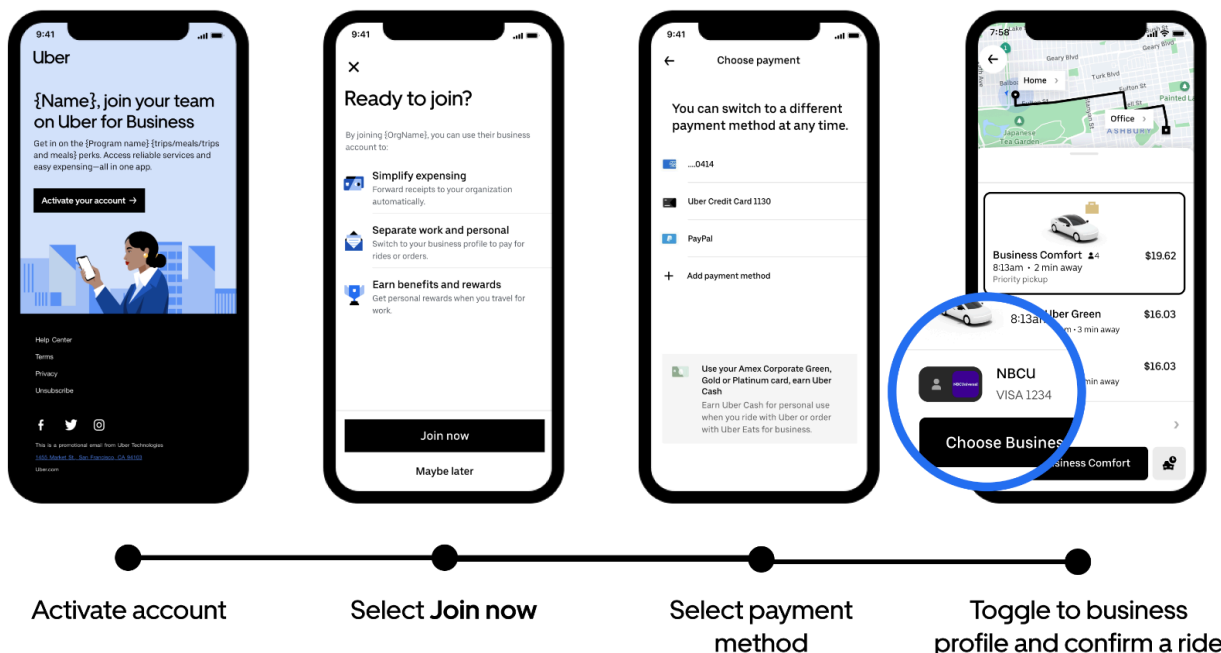
WHAT WE NEED FROM YOU:

- I. Using your mobile device, check your email for an invite from noreply@uber.com or click the link below to request an invite.
- II. Sign into your **existing** Uber account. If you don't have an account, create one [here](#).

CLICK HERE TO JOIN

WHEN YOU'RE READY TO RIDE:

Enter your pick-up and drop-off locations, **switch to your business profile**, and confirm your ride. Ensure NBCU appears before booking.



If you have issues connecting to the NBCU corporate account, please contact business-support@uber.com.

Thank you,

NBC Universal Travel Team

Need more assistance? Watch this [1-minute video guide](#) or reference the [user guide](#).

- ➔ 24/7 Email support (recommended) - business-support@uber.com
- ➔ Online Help Center - FAQs, Guides, & More! - <https://help.uber.com/business>
- ➔ Urgent Support Requests (on-trip and post-trip) - Riders can submit help requests in-app (employee travel only) or visit help.uber.com
- ➔ Eats Diamond Support - 1(800) 253 9377

*Join Uber for Business for up to 2% off per eligible on demand ride and up to 5% off of reserve rides. Expires 12/01/2027. Applies to business rides only, while supplies last. Must be linked to an organization's eligible business account and is subject to associated program rules. Promo is non-transferable and subject to change in Uber's/your organization's sole discretion. Promo does not apply to surcharges, government fees, tolls, or tips and cannot be combined with other offers or discounts. For accounts with multiple valid promo codes, the promo with the highest savings will automatically apply to a rider's next trip.

Terms apply. Voucher will be delivered automatically upon joining the business account and will expire on 12/13/2025 (30 days post launch date). Only valid for those joining the account for the first time. Offer is non-transferable and subject to change or cancellation at any time. **Voucher amount will vary by country and is not available in all markets.

***Marriott Bonvoy requires the US as the primary country and the current location of the employee must be in the US.

****Terms apply. Available in the U.S. for qualifying transactions using a linked Delta and Uber account. Minimum order applies for Uber Eats. SkyMiles are bonus miles and do not count toward Medallion Status. Full terms at uber.com/delta.

Global Perks Snapshot



US: Connecting your Uber account to your [SkyMiles®](#) account allows you to earn double points on eligible Uber for Business rides and Uber Eats orders.



US: Whether you're ordering with Uber Eats or getting a ride with Uber, you could be earning [Marriott Bonvoy® points](#). Plus, eligible Uber One annual plan members can unlock Marriott Bonvoy® Silver Elite Status. Link your accounts and start earning today.



Australia: Earn [Qantas Points](#) when you request an Uber to or from eligible Australian airports using the Qantas or Uber app, you will earn 1 Qantas Point per A\$1 spent on your ride



Canada: Earn and redeem points with [Aeroplan \(Air Canada\)](#) - Link your Aeroplan and Uber accounts to start earning! Aeroplan + Uber One members earn 5% Uber One Credits on all eligible rides.



EMEA: Link your Uber and [Avios \(British Airways\)](#) accounts now and with every Uber ride you can start collecting Avios towards your next getaway



France & Netherlands: [Flying Blue](#) Members who link their account in the Uber app, will now be eligible to collect 1 mile for every €1 spent on Uber rides, rising to 2 miles for every €1 spent for Uber customers who take four or more trips each month.



Hong Kong: Every Uber Taxi ride in Hong Kong now helps you earn [Asia Miles](#). Uber Taxi is partnered with Cathay to reward journeys – including trips to and from the airport – with miles that bring your next adventure closer.

Frequently Asked Questions

Should I make a new Uber account to join the corporate account?

No, we suggest that you use your personal Uber account when accepting the invitation to join NBCU's corporate account. This allows you to toggle between your personal profile and your NBCU business profile, streamlining your orders under one Uber account.

Each profile will be associated with a different email address, which ensures that information between your two profiles will never interfere with each other and your personal rides remain private.

What's the difference between an Uber account and an Uber profile?

An Uber account is the main account you create when you register with Uber. This account is linked to your email address or phone number, and acts as the umbrella under which different profiles can be managed. Within an Uber account, you can create different profiles to help manage your Uber usage for different contexts.

- **Personal Profile:** This is the default profile on an Uber account and is used for everyday personal rides/meals.
- **Self-Created Business Profile:** This is a profile created for business purposes and allows you to keep work-related Uber transactions separate from personal ones. Anyone can create a business profile on their Uber account using their corporate email address, but there are not corporate benefits associated with this type of profile.
- **Verified Business Profile:** This is another profile created for business purposes, but goes through a formal verification process and requires a unique link from an organization's Uber for Business account in order to access their special programs and benefits.

It says I've already joined, but I don't see my NBCU business profile on my Uber app. What happened?

If you are "active" on the account but unable to access your business profile in the app, please contact business-support@uber.com for assistance.

What happens if I accidentally request a ride/order a meal on the wrong profile?

You have up to 30 days to change the Uber profile or payment method associated with an Uber ride or Uber Eats order. This can be done by contacting business-support@uber.com using your work email address, or by updating the order within your app by following the below steps:

1. Visit the "Account" tab
2. Select "Activity"
3. Select the Ride/Order that you would like to modify
4. Select "Get More Help"
5. Select "Change payment method or profile"

What do I do if I leave an item in an Uber driver-partner's vehicle?

If you leave an item in a vehicle, select the 'I lost an item' option via in-app support. Please describe the item, and we will contact the driver to confirm whether or not the item is in their vehicle. You may then arrange to collect the item from the driver, or alternatively, the driver will leave your item at the nearest Uber office for you to collect, in which case we'll provide you with the office location and hours for pick up.

What if I'm experiencing a different issue or have a question?

You can always contact the premium business support team at business-support@uber.com as they are available 24/7. When contacting business support, make sure to use your work email address to be put in contact with NBCU's dedicated support team.

Do I need to take any action to enable my receipts to automatically forward to my Concur Expense profile?

No - Concur e-receipts are enabled at a company level, so no individual action is needed.

The Uber for Business profile is linked to my corporate email address, but I cannot access my corporate email address. What can I do?

The business email is pulled from Concur Expense. You should reach out to the NBCU Concur expense team to update your email address.

Why haven't I received the Uber voucher?

The \$20 Uber voucher is available for employees that join the account during the first 30 days post-launch, from November 13, 2025 to December 13, 2025. Please allow up to 48 hours for the voucher to be delivered. If you joined during this period and did not receive a voucher within 48 hours, please reach out to business-support@uber.com.